

Monday

June 14, 2021

Idaho State University

Bengal Family Network Town Hall

9:00 PM-10:30 PM EST

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[Captioner standing by]

>> KELLY MOOR: This is kind of like a game show, watching the last of the names fill in, which tells me I have not been out a lot in the last year.

[Laughter]

Hello, folks, I see you logging in, just remember to mute your mic.

And excellent! It is 7:00 PM. I am going to begin our Town Hall by sharing my screen and we'll take a quick minute to make sure that we can all see what we need to see. And let's see, so what I want you to do, if you your camera on, just do a quick thumbs up if you see the screen that case "Bengal Family Town Hall."

Excellent.

I want to welcome you tonight, my name is Kelly Moor and I'm the Director of Strategic Communications for Student Affairs. We're very glad

you're joining us this evening. This is our second Bengal Family Network Town Hall and our topic tonight is helping your students start Bengal strong.

We will be recording this Town Hall and posting this PowerPoint, so if at any point there's something you'd like to check or you missed a detail, don't worry about it, we'll have all of this available to you.

These are the folks who are joining us tonight, but we've already put our Bengal Family Network e-mail into the chat field. You are welcome at any time to send any question and we will help you find an answer.

So I have told each of our Representatives tonight to do two things. The first is to explain why what they do is going to help your student succeed. And the second thing is to keep it short. So we have several items to cover. We want to allow plenty of time for your questions and so we're going to get everybody started -- their names are at the top of their slides -- get everybody started and see how much we can share with you about how to help your student succeed.

Brooke, would you continue?

>> BROOKE BOLINGER: Absolutely. Good evening, everyone. My name is Brooke Bolinger and I have the honor of leading the New Student Orientation Programs for Idaho State University. And what I want to share with you tonight, particularly if you are the parent of an incoming freshman student with us tonight, is that ISU has very recently joined a national best practice in combining the advising and registration of first year freshmen fall class registration with the New Student Orientation experience.

We are now half way through that process. We've had four sessions in Pocatello and it's something incredibly exciting to have been seeing students

since May and see students select their fall classes during that experience.

So if you have a freshman who has not yet signed up for New Student Orientation, I would encourage them to do that tonight. Go ahead and pick the date that best fits their family members' schedule. It is mandatory for all Fall 21 first-year students. Transfer students are not required, but they are welcome to attend New Student Orientation.

And we are excited to also be hosting sessions in Idaho Falls and Twin Falls and some of our outreach campuses of ISU.

I want to briefly mention the experience we are providing. So I talked about how we are joining this national best practice, but if you look at the flowchart on the screen tonight, and you can screenshot this, I know Kelly is going to e-mail it, but the experience of a Fall 2021 student would start with the Online Pre-Orientation Curriculum. That curriculum can be found on our website. It is designed to give students an understanding of student policies and student support resources, even prior to attending New Student Orientation.

Part of the Online Pre-Orientation is designed to talk about alcohol, drugs, and consent education which we are federally responsive to do with our incoming class of first-year students.

So after a student completes Pre-Orientation, the next step is the New Student Orientation experience, which is in-person, or in some cases has been hosted live virtually, but all first-year students will select their date and they will attend New Student Orientation.

And then once the Fall semester kicks off, my office has the honor of hosting Bengal Welcome Week, which is not just for incoming new students,

but for all returning students.

It is about eight or nine days of on- and off-campus activities. We're going to talk more about it, but that is open to everyone and that is the third part of the transition process.

We then host throughout the Fall semester some extended Orientation activities, both for first-year and transfer students. These activities might look like a tailgate prior to a home football game, social activities like that with which we hope to continue our connection with incoming new students.

So if your student is wondering how to find the Online Pre-Orientation Modules, I wanted to mention that you can simply go to the Fall Student page from our website and they can login with their ISU credential to both the ISU module and the SAFECOLLEGES curriculum, both of which are required and which can be accessed on the Orientation website.

I wanted to mention the benefits of attending New Student Orientation. I talked about the what, how we are doing this, but I want to talk about the benefits to your student by attending New Student Orientation.

By attending, they will meet other new students. I can't tell you how many times we hear that an incoming student meets their very best friend for life at New Student Orientation. And I'm not exaggerating when I say this, through the years this has been perpetually true. So the engagement and the chance to meet other new students is critical and always happens during NSO.

They have a chance to meet other student leaders. We have a group of Ambassadors that have been helping us with Orientation this year, they lead Orange and Black, they have a lot of advice to give and your students

will meet them at NSO.

It's also the chance to meet the faculty of your student's intended program. And when we survey our students, that's one of the most highly rated activities, the chance to sit down with faculty and staff from the Academic Units of ISO.

We encourage your student to take advantage of that by attending Orientation, and specifically when they're with us for Orientation, not to miss that activity.

Attending Orientation is also a chance to explore campus and get familiar with the layout and a chance to take care of business, whether it's talking to the Parking Office, getting the photo ID Bengal card made while you're with us, securing a payment plan, or at least understanding how to establish a payment plan for your student's account, and to talk to the Housing Office about housing deposits, and ultimately, to really make sure all of that financial paperwork is taken care of. So Financial Aid paperwork and Scholarship paperwork.

>> KELLY MOOR: I had to push Brooke just a little bit, sorry, Brooke. You did a great job.

Todd, will you please continue.

>> TODD JOHNSON: We'll pick up the time here. I'm Todd Johnson, I have the honor of the being the Director of the Veteran Student Services. We are the hub of support for all military-connected students. We've designed our communications to be very simple. All you have to remember is Veterans. Veterans@isu.edu is our e-mail and isu.edu/veterans is our webpage with a wide variety of information found on the webpage.

When the students are on campus here in Pocatello or in Idaho Falls, we have support on the top floor of both Student Unions. Here we have a Student Lounge for studying, computer labs, and all sorts of direct support.

And in Idaho Falls we have a Student Support Advocate who works in the Union more than 20 hours a week to support the Veterans on that campus.

And when we say military-connected, we're saying any student connected through their parents using GI Bill or just feel comfortable with the military lifestyle and want to be part of the culture.

We have brought into our program other support segments, other support agencies, that work within the Veterans Student Services Center. TRIO Veterans is a Department of Education Program, a grant that helps transitioning Veterans from the military to have a smooth transition into the University and to get academic support throughout their first few years of school.

Additionally, we are the home of the Bannock County Veteran services Center and Melissa Hartman is for Bannock County, but she has a Memorandum of Understanding with all student to help them with VA appointments, medical appointments, seeking benefits, compensation, things like that.

We also work very closely with the Army ROTC here, so we have the breadth of the military culture.

And we have specialty programs like the Veteran to Nurse Program that helps Medics and Corpsman accelerate their path to the nursing world. We're very proud of that grant.

Can we go back one more slide? Really quick. There we go.

The Student Organization is Student Veterans of America. It's the largest college organization in the United States and serves the Student Veterans at a national level. So even though we're a small school in Pocatello, Idaho, we're connected to every school in the United States through the national organization.

And then for the one-on-one interactions, we have myself and my professional team, plus peer mentors who are Veterans themselves in the classroom that can talk one-on-one with the students.

Thanks.

And then to take the biggest stressor of school out of the comfort area, we have a special team of folks who do the Military Education benefits.

Mr. Kerry Larsen does all the VA benefits and coordinates student benefits for military-connected students through the Registrar's Office.

He is also assisted by Carissa Harral, who does all of the tuition assistance, which would be the National Guard and Reserve components.

We work very hard to make sure that students get their benefits early, get their housing allowance, and have all of the financial support they need as well.

And they can be found at cvo@isu.edu. Veterans Certifying Official@isu.edu.

>> KELLY MOOR: And we're back to Brooke.

>> BROOKE BOLINGER: All right, we have the Welcome Week. We invite all Bengals to join us for on- and off-campus activities where we welcome them back to Pocatello and ISU. A number of local businesses

host these activities. They include food, giveaways, music, games, sporting events and more.

Some of our signature events I want to really promote tonight, and hopefully you can share the excitement with your student and get them excited for it as well:

Welcome Back Orange and Black in Old Town Pocatello, with 50 plus carnival booths and food vendors and live music.

We have the Student Activity Board Paint Party.

We have ice blocking and root beer floats.

We have a Student Union BBQ, an Involvement Fair, a Part-Time Job Fair, a Slip n Slide Party, and Movie on the Quad.

There's a lot to do and we have something new and coming this fall.

With that, I will turn over to Allyson Johnson to talk about the New Student Convocation.

>> ALLYSON JOHNSON: Thanks, Brooke. I feel like we're on the news, you just hand it over to me. And now...

As Brooke mentioned, I'm Allyson Johnson, I have the exciting job of coordinating events on campus. Like she mentioned, we are very excited this year to be doing something new and this one is particularly for new students. We are holding on the Friday night of Bengal Welcome Week, Friday, August 20th, what is called New Student Convocation.

Now Convocation is a kind of a strange word you probably don't use in your everyday vocabulary, but basically it is the book end to commencement, which is another fancy academic word for graduation.

So in the beginning, you have Convocation and at the end you have

commencement. So they're the bookends. Convocation is the formal, official welcome to your student's academic career.

And I'm so excited to be planning the first one we've ever done at Idaho State this year.

Now why should your student go to Convocation? How does it impact them? We are planning a very inspirational night for them. We don't want to do a lot of long, boring speeches, we know nobody wants to hear that, so we're trying to focus on being inspirational. It's a great chance for us to show that we are a Bengal Family. And I don't say that because somebody told me to say it or it's in a script, I have worked here for several years. I, myself, was a student here. Once you come to Idaho State University you truly feel like you belong in a family and we want to introduce your students to that. And obviously, we want to welcome them and help them feel connected. Again, a lot of people meet their best friends at some of these events and just another great opportunity.

I'm trying to keep the time going as well, but I don't want to forget to March through the Arch, which will actually follow Convocation.

March through the Arch is something we have already been doing for about 20 years, which sitting through this presentation I realized I was the year I started at ISU 20 years ago. It's one of our favorite traditions here. Everybody remembers it and talks about it.

You can see it in the photo on the slide, that is a photo of Swanson Art, which was part of the very first building on campus and it has been saved and maintained, so as a new student you come into campus through the arch. And when you graduate, we have another ceremony in celebration where you

walk the opposite direction out of the arch into the world.

And it's a fun event, it's one of everyone's favorites.

I think that about sums it up for me.

>> KELLY MOOR: Thank you, Allyson. And for some reason, folks, the photo on this slide ate Allyson's name, but we have her contact information at the end of the presentation and, again, we will be sending that to you.

Thank you, Allyson.

>> BROOKE BOLINGER: So if you look at this screen here, and feel free to screenshot this screen, but I wanted to give certain dates to you for Welcome Week.

August 20th is the New Student Convocation and March through the Arch Allyson just referenced.

August 21st is a Bengal Bash Event, a new student photo at the Pillars.

August 23rd, Welcome Back Orange and Black.

August 24th, is the ice blocking and root beer floats.

August 25th is Costco Night.

August 28th is the Student Activity Board Paint Party.

These are some of the signature events and dates I want you to make sure you share with your student.

>> KELLY MOOR: Thank you very much. It sounds very exciting.

And now we have Amber Greening to talk about Bengal STEP.

>> AMBER GREENING: Thanks, Kelly. My name is Amber Greening, I'm the Senior Career Advisor in the Career Center. I have been working with my colleagues in my office and others across Student Affairs on the Bengal Student to Employee Program, or Bengal STEP.

This is a new job initiative that has been intentionally designed for the success of our first-year students. But I say it's new, but really what we're doing is taking jobs as they exist on campus and we're integrating some high-impact learning practices into them.

What I mean by that is high-impact learning practices are those that help to deepen learning through further engagement with peers, faculty, and staff outside of the classroom.

How we're doing that is we're structuring these on-campus jobs as they exist, such as being a lifeguard in Campus Rec, being a climbing wall attendant. I'm not sure if that's correctly the title. I would be corrected by Karen if she was here from Campus Rec. But other positions like in Housing.

And in those positions we are working with their Supervisors with first-year students to structure them so they are having reflective conversations at least twice a semester on the work they're doing, the professional development skills or career competencies that they are developing and building upon, and how they can connect some of those skills or competencies with what they're learning in the program.

We are piloting this program, we're into our second year. We started it last year with small group working in Housing. We expanded to other Units within Student Affairs, mainly in Facilities, Maintenance, Grounds and Landscaping, Campus Housing, and Campus Rec.

If you have students that live on campus or plan to live on campus, we're still taking applications for that, you can scan the QR code right now and it will take you to the in-take form where it will list the jobs. It's not an

application, it's just an interest form.

Scan the code or go directly to our website that's listed here and found our site that's for Bengal STEP and you can get more information there.

And I will hand it over then to my colleague Jared to talk about Handshake and campus events in the Career Center.

>> JARED ANDERSON: Thanks, Amber. My name is Jared Anderson, I'm the Job Location and Development Coordinator. I work with employers, local and throughout the region. If your student is looking for a job, the best place to start is with Handshake. That's where we list all of our jobs and internships. And you can filter it through by what you're looking for, whether it's an internship or on campus. You can directly apply for jobs and also connect with employers.

Another thing I do is I work with employers to create events, whether it's Job Fairs or information sessions. So as was already mentioned, we have a Part-Time Job Fair that will be happening August 31st, the second Tuesday. And we also have several opportunities for students to work with employers.

One of these information sessions we're really particularly excited about. We've networked with the FBI and they come in every semester and they describe opportunities where students can get jobs with the FBI, particularly this fall they're going to be talking about their Internship Program, which is a very unique program where students can go and work in an FBI field office, including the office here in Pocatello, for the summer. And it's a really great opportunity with them. Once they get their foot-in-the-door, if that's the direction they want to go, it's much easier to get a job there.

We have other state employers and these can be found at our website.

>> KELLY MOOR: Fabulous. Thank you so much, Jared.

Now let's talk about what's happening as we move into the semester.

We have Val Davids with Bengal Family Weekend.

>> VALERIE DAVIDS: Thanks, Kelly. I'm excited! I have a great job on campus! I get to program events for your students and the Bengal Family Weekend. Why would you want to come to the Bengal Family Weekend?

Well, I think it's a great opportunity for students to show their parents, their siblings, their grandparents, their spouses, a snapshot of what is going on in their lives.

So we're going to be able -- you will be able to register for these events starting on July 5th. We kick it off with a dinner and we'll have the President of the University, he will be there to welcome the students and their families there for this dinner.

Then we're going to have a little, short documentary that was nominated, and I don't want to spill the beans on all of that because we're going to have a few speakers.

But the next day we'll have, you know, a tailgate and football game. I think Family Weekend is a way for families to connect to their students, so we're going to offer a lot of different planned activities, but we're also going to have activities you guys can go to on your own, like the movie theater, the game center, yoga, the Recreation Center will have free admission, Craft Shop, they're going to have a craft and do tie-dye for the first 75, I think. There's a climbing wall. There's the ropes course. So there's lots of different things as parents and families you can enjoy with your students.

And this year, we're having a walk to the Pillars. And this will be an

activity that you guys can do. You can do it whenever, but we did set a time up that you can actually walk up to the Pillars, check out the University, check out Pocatello. And it's just, I can't say enough!

I work a lot with Brooke with some of the week of welcome activities and I just can't say enough to have your students meet new friends because when I talk to my students, they're always like, I wish I had started this when I was a freshman. So please encourage your students to start it as a freshman.

But Bengal Family Weekend is just going to be awesome this year! Like I said, it will go live for you guys to register on July 5th.

Most of the events are free, there are some that do cost, but we will have that there. And we'll also have a T-shirt that has the Bengal Family Weekend T-shirt, that's kind of a tradition for us.

So please check it out and I encourage you guys to register as early as possible.

>> KELLY MOOR: Thank you very much, Val. And we'll be sending out information through the Bengal Family Network about Bengal Family Weekend.

And I believe the film you're going to show was created by students and was nominated for an award, so showcases just some of the opportunities our students have here. I think it will be a riot.

So let's finish by talking about the Bengal Family Network just a little bit. The reasons you want to opt-in to this Network is we offer, literally, a concierge service. You get a single human to answer your questions.

We also keep you informed. We send you out a monthly newsletter,

we don't just fill it with fluff, it's about new happenings for your students. We sent a concise, Roaring through the Month, mid-month updates. So if there's a Scholarship deadline, a registration deadline, anything critical we'll tuck that into a quick e-mail.

And we'll posting lots of guides for you, so if you had that headache-inducing experience of completing FAFSA with or for your students, you might appreciate the FAFSA guide. Guides for wellness, advice, job opportunities and so on.

We've got Bengal Family Weekend coming up. And, folks, we are also creating a Parent Advisory Board, so if you are interested in serving that sort of capacity, if you would like to give us the benefit of your perspective and your experience as we design more resources for Bengal Family Network and for our students, send us an e-mail and there's also a webpage.

So we're at the question and answer time and I want to thank all of our presenters. You guys rock! You did a great job.

Folks, all of my colleagues are going to be throwing paper wads at me in the hallways for rushing them tonight, but good job!

So if you have a question and you would like us to try and answer it tonight, go ahead and put that in the chat field.

And, Dianna, if you could alert us as questions come in, I would appreciate that.

Let's give this just a moment for your questions.

We have a very informed group. [Laughter]

Anything you are wondering about for the fall?

Okay, so I see this one, Dianna. Is there any Student Health Insurance

option?

Craig Chatriand, can you reply to that?

>> CRAIG CHATRIAND: I sure can. Thanks for the question. My name is Craig Chatriand, I'm the Dean of Students here at Idaho State University.

Right now we don't have an insurance option for students. They are better served going on the Idaho Network to get that. So we don't have one right now at this time.

>> DIANNA COWELL: Kelly, we have another question: If a student is vaccinated, is that student placed in a dorm room with another vaccinated student?

>> KELLY MOOR: Craig, I believe that also goes to you.

>> CRAIG CHATRIAND: I'm actually not sure how our Residence Halls are doing assignments with vaccinated and non-vaccinated students. So if we can get Kimberly and Jose's e-mail address, I will find that out and get an answer to you.

>> KELLY MOOR: So I'm typing a note into the chat field for any questions we cannot answer this evening, we will certainly get an answer to you on e-mail.

>> TODD JOHNSON: Kelly, I just added a resource link from the Health Center if anyone is interested in more information for the health insurance.

>> KELLY MOOR: Thank you.

>> DIANNA COWELL: We have another question, Kelly. What are some good hotels to get that's good for Orientation that you recommend?

>> KELLY MOOR: Brooke, do you have any suggestions for that?

>> BROOKE BOLINGER: My recommendation would be to go to the

City of Pocatello's website and look at a list of area hotels in various price ranges. We do not have a specific hotel for which we partner directly or have a block of rooms per se, but I will say that the City of Pocatello has a number of really phenomenal hotels.

There are five or six by the hospital which views of Pocatello that stunning and gorgeous. That is Brooke speaking, her personal preference, but that is not affirming a certain hotel.

But the City of Pocatello's website, and while we're still chatting, I'll try to throw a link into the box.

>> KELLY MOOR: Thank you, Brooke.

I believe you also have another question here. Is the second day of NSO dedicated to registering for classes?

>> BROOKE BOLINGER: Yes, it is, it is fully dedicated to the registering of fall classes. It's mostly for the student to attend on their end. That said, we do have the book store open on each day of the Orientation session and we do encourage family members to explore campus while their student is being advised.

>> KELLY MOOR: I know I missed a question in here, Dianna, so if you wanted to look back through.

But I wanted to quickly say that registration activity combined with Orientation is such a critical part of your student's success and I think Brooke with affirm this.

What we often find is that students can kind of get ahead of themselves or select the wrong classes inadvertently. So having that time with an Advisor at Orientation can make a huge difference just in starting on the right foot.

>> BROOKE BOLINGER: Absolutely, that is exactly correct. And the individualized advising is one of the intentions of this new format.

>> KELLY MOOR: Great, thank you.

Dianna, have I missed one?

>> DIANNA COWELL: Yes, it is: What department would we speak with if we need student support such as a tutor or help with executive functions issues?

>> KELLY MOOR: So I believe there are two pieces in there, and Lyn Redington, you can correct me if I go astray here.

Tutoring support, we would want to direct you to the Student Success Center.

And someone on staff who has some free fingers, if you can get that link for us and put it in the chat field, that would be lovely.

For executive functioning issues, Lyn, am I correct that would be Corinna's department?

>> LYN REDINGTON: Yes. Corinna is our Director of Disability Services and Corinna would also be able to help with connecting with tutoring as well, as would your student's Academic Advisor. They also can help make those connections.

As Kelly said, we'll make sure that information is in the chat function.

>> KELLY MOOR: And I would like to go back and pick up one detail about the insurance-related question and, Craig Chatriand, again, you can check my response, but I believe that any student can be seen at the Health Center regardless of insurance. Is that correct?

>> CRAIG CHATRIAND: Yes, that's correct. Any student can be seen

there. It's available for all of our community members.

>> KELLY MOOR: Perfect. Thank you.

And we do have a question here: Any blanket recommendations for meal plans?

Brooke, I know you're a fast searcher, would you mind finding Residence Halls? Great. And put that link into the chat field.

So there are a variety of meal plan options. They can include Flex Dollars, money that can be -- money -- on their meal plan that can spent on a variety of eateries here on campus.

Oh, excellent, thank you for the link to meal plans.

I know what they try to do is provide enough options that students can really pick the plan that is best for them.

And while we're on this, Craig, sorry, I'm tapping you a lot, but can you talk quickly about meal shares?

>> CRAIG CHATRIAND: Sure. Students who have meals that they don't use during the course of a week can donate those to another student who is food insecure. And all that can be done through Bengal Dining.

We also have Benny's Pantry in the Student Union in Pocatello and a Benny's Pantry in Idaho Falls and in Meridian and that is available for any student to shop at twice a month as well.

>> KELLY MOOR: Great. Thank you.

And Craig, while you're talking, is the ISU COVID dashboard going to stay in place? And are the protocols and practices for testing, isolation for positive cases, online instruction option, et cetera, continuing? That was a lot of words.

>> CRAIG CHATRIAND: A lot of our COVID protocols from last year will still be in place moving into the next academic year, but we're adjusting a few of them. As we get more information from the CDC and the state of Idaho and the Governor's Recovery Plan, we're adapting our metrics to fit the new information that's coming out.

Students will still be able to get tested at the Health Center. And students who have a positive test, we will ask to quarantine or isolate, depending on the circumstances around their individual case.

A lot of the options for online classes won't be in place this fall. We're moving our classes back to as many in-person as we can. There will still be the traditional online classes that ISU has traditionally offered, but last year where we had a HyFlex option, where some students would be in the classroom and some students would be online, we're moving all of that back to online.

Our students were very clear is that's how they learn best and that's what they wanted going into this year.

>> KELLY MOOR: I think we're pretty excited about the idea, too.

I see a question here: Can any boxes be shipped to a dorm the week of move in?

Lyn, do you have a thought about that?

>> LYN REDINGTON: Absolutely, absolutely. Please do. We have a Mail Center, at least in Pocatello, in the Pond Student Union. And I know our housing staff gather our mail and take it up to the Residence Halls.

And trust me, as my daughters have now gotten out of college, oh, my gosh, they loved any and all packages. Unless sometimes they sent home

and I kind of mailed their dirty laundry back to them.

>> KELLY MOOR: [Laughter] Fabulous, dirty laundry going home, I love it.

We will also be creating an opportunity during Bengal Family Weekend for parents and partners to create a gift box from an online store that would then be delivered to their student just ahead of midterms, when students are starting to get tired and kind of homesick and kind of over it. So that option will also be coming soon.

I do see somebody asked: Full-time, in-person instruction in the fall, Craig, correct?

>> CRAIG CHATRIAND: That is correct. Like I said, we will still have some online classes. Like ISU has always had some online course offerings, but if our courses were in-person, face-to-face before the pandemic, we are moving our course scheduling back to that as much as we possibly can.

Our facility staff are very busy this summer re-rooming and putting our classroom back to regular capacity.

>> KELLY MOOR: Outstanding.

And then Dianna, have I missed any questions so far?

>> DIANNA COWELL: No, you haven't.

>> KELLY MOOR: We do still have a moment if you have a question. We will be sending out the recording and the PowerPoint to all of you who attended, as well as sending it out through the newsletter.

I think we have it then.

Folks, remember that you are welcome to send questions any time to our Bengal Family Network e-mail. If I don't know the answer immediately,

you can see that we have a lot of great folks here with lots of information who are ready to help.

I want to thank all of my patient colleagues.

I love this from Ian: Greetings from North Carolina! Y'all did a great job.

Brooke, didn't you come from North Carolina?

>> BROOKE BOLINGER: I sure did.

Which part, Ian? Ian, can you type in the chat box where in North Carolina? Raleigh. Raleigh is a great place, but welcome to ISU!

>> KELLY MOOR: We got some thumbs up. It is great to connect, everyone. We really appreciate you sharing the evening with us. Have a good night! Bye-bye!

[Town Hall concluded]

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