What is the CARE Team?
CARE stands for Concern, Assistance, Resources and Education. A collaborative group that provides behavioral assessments and recommends intervention strategies for students with serious needs and concerns. The team is coordinated through the ISU Division of Student Affairs.

What are the major functions and roles of the CARE Team?

a) Serves as a resource to campus community members with concerns about students’ behaviors and interactions.
b) Receives referrals for concerns about students who are in distress and/or students who are threatening, disruptive, and/or aggressive.
c) Gathers relevant information on referrals to determine appropriate intervention and support.
d) Helps clarify the level of risk in any occurrence or circumstance brought to the team’s attention.
e) Coordinates timely and thoughtful responses and provision of support for a student of concern and others impacted.
f) Ensures appropriate follow-up once interventions are identified and implemented.

When are a student’s behaviors considered to be at a level of serious concern or need for assistance?

Students who are in distress:
A student whose behavior and use of resources are such that reasonable and informed parties are concerned about that student’s ability to succeed in the university environment and/or concerned about the student’s ability to succeed in a manner that is consistent with the individual’s safety and welfare.

Students who are threatening, disruptive, and/or aggressive:
A student whose behavior and use of resources are such that reasonable and informed parties are concerned about that student’s potential for engaging in violent and/or disruptive behavior.

Core Team Members (Referral Sources)

Emergency Lewis Eakins, Public Safety, 282-2515 eakilewi@isu.edu
Nonemergency Kris Clarkson, Director of Student Life, 282-2794, clarkri3@isu.edu
Dianna Brush, Administrative Assistant, 282-2794, brusdian@isu.edu

Other Permanent Team Members
James Francel, General Counsel, 282-3022 [Advisory Capacity]
Karina Mason-Rorris (Hensley), Director, Disability Services, 282-3599
Joanne Tokle, Associate Vice President, Academic Affairs, 282-2362
Todd Johnson, Director, Veteran Student Services, 282-4298
Melissa Millican, Associate Director, University Housing, 282-2120
Rick Pongratz, Director, University Counseling and Testing Service, 282-2130
Ron Solbrig, MD, Director and Physician, University Health Center, 282-2330
Ches Barnes, Director, Bennion Student Union, ISU Idaho Falls, 282-7866
Ali Crane, Director, Enrollment & Student Services, ISU Meridian, 208-373-1706
Craig Thompson, Director, University Housing, 282-2120
Susanne Forrest, Academic Advisor, Central Academic Advising, 282-4062

Specialty Needed Team Members
(Based on individual student case)
Academic Deans/Faculty, Financial Aid Office, International Programs, and other appropriate resources.