What is the CARE Team?
CARE stands for Concern, Assistance, Resources and Education. A collaborative group that provides behavioral assessments and recommends intervention strategies for students with serious needs and concerns. The team is coordinated through the ISU Division of Student Affairs.

What are the major functions and roles of the CARE Team?
- Serves as a resource to campus community members with concerns about students’ behaviors and interactions.
- Receives referrals for concerns about students who are in distress and/or students who are threatening, disruptive, and/or aggressive.
- Gathers relevant information on referrals to determine appropriate intervention and support.
- Helps clarify the level of risk in any occurrence or circumstance brought to the team’s attention.
- Coordinates timely and thoughtful responses and provision of support for a student of concern and others impacted.
- Ensures appropriate follow-up once interventions are identified and implemented.

When are a student’s behaviors considered to be at a level of serious concern or need for assistance?

**Students who are in distress:**
A student whose behavior and use of resources are such that reasonable and informed parties are concerned about that student’s ability to succeed in the university environment and/or concerned about the student’s ability to succeed in a manner that is consistent with the individual’s safety and welfare.

**Students who are threatening, disruptive, and/or aggressive:**
A student whose behavior and use of resources are such that reasonable and informed parties are concerned about that student’s potential for engaging in violent and/or disruptive behavior.

**Core Team Members (Referral Sources)**
- **Emergency**
  - Lewis Eakins, Public Safety, 282-2515 eakilewi@isu.edu
- **Nonemergency**
  - Kris Clarkson, Dean of Students, 282-2794, clarkri3@isu.edu
  - Dianna Brush, Management Assistant, 282-2794, brusdian@isu.edu

**Other Permanent Team Members**
- James Francel, General Counsel, 282-3022 [Advisory Capacity]
- Karina Mason-Rorris (Hensley), Director, Disability Services, 282-3599
- Joanne Tokle, Associate Vice President, Academic Affairs, 282-2362
- Todd Johnson, Director, Veteran Student Services, 282-4298
- Melissa Millican, Associate Director, University Housing, 282-2120
- Rick Pongratz, Director, University Counseling and Testing Service, 282-2130
- Ron Solbrig, MD, Director and Physician, University Health Center, 282-2330
- Ches Barnes, Director, Bennion Student Union, ISU Idaho Falls, 282-7866
- Ali Crane, Director, Enrollment & Student Services, ISU Meridian, 208-373-1706
- Craig Thompson, Director, University Housing, 282-2120
- Susanne Forrest, Academic Advisor, Central Academic Advising, 282-4062

**Specialty Needed Team Members**
(Based on individual student case)
Academic Deans/Faculty, Financial Aid Office, International Programs, and other appropriate resources.