Idaho Medicaid reimburses for live video telehealth for certain providers and for specific services. There is no reference to store-and-forward or remote patient monitoring.

Telehealth is defined as health care services delivered by a provider to a participant through the use of electronic communications, information technology, synchronous interaction between a provider at a distant site and a patient at an originating site.


**School-Based Services & Children's Habilitation Intervention Services**

“Telehealth is an electronic real-time synchronized audio-visual contact between a qualified professional and participant for the purpose of treatment. The professional and participant interact as if they were having a face-to-face service.”


Idaho Medicaid reimburses for specific services via live video telehealth, consistent with ID Administrative Code.

Video must be provided in real-time with full motion video and audio that delivers high-quality video images that do not produce lags, choppy, blurry, or grainy images, or irregular pauses in communication. Transmission of voices must be clear and audible. Reimbursement is also not available for services that cannot be provided as effectively as in person services due to technical or equipment limitations.


Rendering providers must provide timely coordination of services, within three business days, with the participant's primary care provider who should be provided in written or electronic format a summary of the visit, prescriptions and DME ordered.


Telehealth services that are properly identified in accordance with billing requirements are covered under Medicaid for physicians, within limitations defined by the Department in the Idaho Medicaid Provider Handbook. Subject to primary care provider communication requirements.

Telehealth services are covered for advanced practice registered nurses enrolled as Healthy Connections providers, within the limitations defined in the Idaho Medicaid Provider Handbook.

Services must be equal in quality to services provided in-person.


Allowable codes are listed as part of the Medicaid Fee Schedule. Additionally, five codes were added on July 1, 2018 for psychiatric crisis and early intervention service codes.

Claims must include a HCPCS modifier GT.


Physician/Non-Physician Practitioner Services:

- Primary Care Services
- Specialty Services
- Health and Behavioral Assessment/Intervention
- Psychiatric Crisis Consultation (listed in General Provider Handbook only)
- Psychotherapy with evaluation and management
- Psychiatric diagnostic interview
- Pharmacological management
- Tobacco Use Cessation

Physician or Psychiatric Nurse Practitioner only services:

- Psychiatric crisis consultation

Behavioral health services can be delivered via telehealth under a managed care contract.

Community Based Rehabilitation Services (CBRS)
CBRS supervision can be delivered via telehealth in educational environments, but not separately reimbursable.

CBRS supervision can be conducted using telehealth when it is equally effective as direct on-site supervision.

Developmental Disabilities (Therapeutic Consultation and Crisis Intervention)
Therapeutic consultation and crisis intervention can be delivered via telehealth technology through the Bureau of Developmental Disability Services.

Early Intervention Services (EIS) for Infants and Toddlers
Services can be delivered via telehealth as long as the provider is employed by or contracted with the Idaho Infant Toddler Program and meet the IDEA Part C requirements. Eligible services include:
- Family training and counseling
- Home care training
- Medical team conference with interdisciplinary team

Primary Care
Primary care services can be delivered via telehealth. Providers must be licensed by the Idaho Board of Medicine.

Therapy Services
Licensed occupational and physical therapists and speech language pathologists can provide services through telehealth. Evaluations must be performed as an in-person visit to the participant and is not covered through telehealth.

The therapist must certify that the services can be safely and effectively done with telehealth. The physician order must specifically allow the services to be provided via telehealth.
## Medicaid Telehealth Reimbursement

### Medicaid Telehealth Reimbursement

#### Interpretation Services and Technical Specifications

Idaho Medicaid reimburses for interpretive services in conjunction with a reimbursable Medicaid service.


Community Based Rehabilitation Services (CBRS) supervision is included in the CBRS reimbursement rate. It is not separately reimbursable.


#### Eligible Providers

- Physician or non-physician practitioner
- Psychiatric Nurse Practitioner
- Physical Therapist
- Occupational Therapist
- Speech language pathologists

Only one eligible provider may be reimbursed for the same service per participant per date of service.

#### Healthy Connections Eligible Providers (if enrolled as primary care providers):

- Advanced practice registered nurse
- Physician assistants
- Certified nurse midwives

#### Therapeutic Consultation and Crisis Intervention Providers

- Developmental Disabilities Agency;
- Independent Medicaid provider under agreement with the Department; or
- Infant Toddler program

Therapeutic consultation and crisis intervention providers must also have a Doctoral or Master’s degree in psychology, education, and applied behavioral analysis or in a related discipline. Additional criteria apply.


#### Eligible Sites

Telehealth services as an encounter by a facility are reimbursable if the services are delivered in accordance with the ID Medicaid Telehealth Policy.


#### Geographic Limits

No reference found.
<table>
<thead>
<tr>
<th>Medicaid Telehealth Reimbursement</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Live Video</strong></td>
<td>No reimbursement for use of equipment at either the distant or originating site.</td>
</tr>
<tr>
<td><strong>Facility/Transmission Fee</strong></td>
<td>No reference found.</td>
</tr>
<tr>
<td><strong>Policy</strong></td>
<td>Idaho Medicaid’s definition of telehealth is limited to “synchronous interaction between a provider at a distant site and a patient at an originating site.”</td>
</tr>
<tr>
<td><strong>Store-and-Forward</strong></td>
<td>No reference found.</td>
</tr>
<tr>
<td><strong>Geographic Limits</strong></td>
<td>No reference found.</td>
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<tr>
<td><strong>Transmission Fee</strong></td>
<td>No reference found.</td>
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<tr>
<td><strong>Remote Patient Monitoring</strong></td>
<td>No reference found.</td>
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<tr>
<th>Medicaid Telehealth Reimbursement</th>
<th>Conditions</th>
<th>No reference found.</th>
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</thead>
<tbody>
<tr>
<td>Remote Patient Monitoring</td>
<td>Provider Limitations</td>
<td>No reference found.</td>
</tr>
<tr>
<td>Other Restrictions</td>
<td>Email / Phone / Fax</td>
<td>No reimbursement for telephone, email, text or fax.</td>
</tr>
</tbody>
</table>

An appropriate consent is required, which must disclose the delivery models, provider qualifications, treatment methods, or limitations and telehealth technologies.

### Medicaid Telehealth Reimbursement

<table>
<thead>
<tr>
<th>Out of State Providers</th>
<th>Providers of telehealth services must be licensed by the Idaho Board of Medicine or in the case of therapeutic consultation and crisis intervention for children's developmental disabilities services, providers must meet staff qualifications.</th>
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<th>Technical Requirements:</th>
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<td>Notation must be made in the patient's record to designate services delivered via telehealth.</td>
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<th>Provider Requirements</th>
<th>Providers at the distant site must disclose to the patient the performing provider's identity, location, telephone number and Idaho license number.</th>
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<td>Telehealth providers must have a systematic quality assurance and improvement program for telehealth that is documented, implemented and monitored.</td>
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<td>Providers must develop and document evaluation processes and participant outcomes.</td>
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</table>

See Telehealth Policy for additional documentation requirements.

Services that have been interrupted or terminated early due to equipment problems will not be reimbursed.

Only one provider may be reimbursed for the same service per patient and date of service.


### Miscellaneous

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### Private Payer Laws

- No reference found.

### Definitions

- No reference found.

### Requirements

- No reference found.
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<th>Private Payer Laws</th>
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<th>Payment Parity</th>
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<tr>
<th>Professional Regulation/Health &amp; Safety</th>
<th>Definitions</th>
<th>Consent</th>
<th>Online Prescribing</th>
</tr>
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<tbody>
<tr>
<td><strong>Definitions</strong></td>
<td>Telehealth services means health care services provided by a provider to a person through the use of electronic communications, information technology, asynchronous store-and-forward transfer or synchronous interaction between a provider at a distant site and a patient at an originating site. Such services include, but are not limited to, clinical care, health education, home health and facilitation of self-managed care and caregiver support.</td>
<td>A patient’s consent must be obtained.</td>
<td>Prescribing physicians must have prescriber-patient relationship, which includes a documented patient evaluation adequate to establish diagnoses and identify underlying conditions and/or contraindications to the treatment. Prescriptions based solely on online questionnaires or consults outside of an ongoing clinical relationship are prohibited. Prescriptions can be issued using telehealth as long as there is an established provider-patient relationship, provided that the prescription is not for a controlled substance unless prescribed in compliance with 21 USC section 802(54)(A). If a provider-patient relationship is not yet established, the provider must take appropriate steps to establish the relationship by use of two-way audio and visual interaction, provided that the applicable Idaho community standard of care has been satisfied.</td>
</tr>
</tbody>
</table>
Member of the Interstate Medical Licensure Compact.  


Member of Nurses Licensure Compact.  


Professional Board Telehealth-Specific Regulations

- ID Board of Dentistry (Source: IDAPA 19.01.01 Sec. 055) (Accessed Sept. 2019).