Special Notice from Prometric regarding COVID-19 (coronavirus)

Update: April 10, 2020

Over the past several weeks, Prometric has closely monitored the ever-changing events associated with the spread of the COVID-19 virus in countries around the world, and has made decisions impacting our site and corporate operations based on ordinances from local, state, and federal governments, as well as recommendations from the CDC and WHO.

Early after the situation was officially characterized as a pandemic, we made the difficult but necessary decision to close all Prometric test centers in the U.S. and Canada until April 16th. Based on updated information and after careful consideration, we have decided to extend the closure of test centers in the U.S. and Canada through April 30th, with planned resumption of testing on May 1st. (Meridian center closed until May 10th, with possible reopen on May 11, 2020 due to ISU campus directive)

If your exam appointment is impacted by these closure extensions, you will receive an email notification informing you that your appointment has been canceled, and instructions for how to reschedule for a future date. No rescheduling fees will be applied, and we are working with your exam sponsor to ensure all program requirements are met. Please note that if you choose to contact Prometric for assistance, hold times may be extended due to the volume of individuals we are attempting to support. We thank you for your patience.

If you are looking to schedule a new appointment, you can search for available appointments on our website, https://www.prometric.com/test-takers/search

For the latest updates regarding COVID-19 in general and best practices for overall health and safety, please visit the https://www.cdc.gov/.

We will update this website each time new information is available. The operating status of test centers in other locations can be found at www.prometric.com/closures.