



Idaho State University

Duo Security Multi-Factor Authentication Coming to ISU

As part of our commitment to electronically protect ISU's community, and in response to federal requirements, Information Technology Services is implementing multi-factor authentication using Duo Security. Duo protects sensitive information by adding a second layer of security to your online accounts. Upon logging in to a Duo-protected site or service, you will be asked to do an additional authentication step using the Duo Mobile app on your phone. Verifying your identity using an additional device (like your smartphone or tablet) prevents anyone but you from logging in, even if they know your password. Idaho State University is implementing Duo to protect you, your information, and the University's information.

Duo Security is mandatory for all ISU faculty and staff starting March 14, 2023.

If you cannot use a smartphone or tablet with Duo, the IT Service Desk has additional authentication methods available. Contact them at 208-282-4357 or help@isu.edu.

For more information on Duo, including frequently asked questions, go to [TigerTracks](#), as well as on the [ITS website](#).