New Faces in New Places
Written by Lindsey Solomon and Darlene Durrant

Lindsey Solomon
I am grateful for the opportunity to work with all the members of the Facilities Services team. I started my Idaho State University employment in 2009 as a student employee at the Total Copy Center located in the Student Union Building. A couple years later, I transferred to the Copy Center Office. While working at ISU, I obtained my associate degree in paralegal studies. After graduating, I worked part time for the Custodial Dept. cleaning warehouses for the summer. Shortly thereafter, I began full time work as a custodian at the Pharmacy Building for approximately one year. I have also been stationed at the Administration Building for approximately one year, and most recently, the Performing Arts Center for approximately two years.

I was born and raised in Pocatello and love the community. I also love the atmosphere and the students/staff at Idaho State University. I like to learn new things so I enjoy reading, researching, and writing. My favorite areas of study at Idaho State University were Psychology, Sociology, and English. My hobbies include volleyball, cheering on the Utah Jazz, and eating any/all candy I can get my hands on. I look forward to working with all of you in the future.

Darlene Durrant
I just started working in the Facilities Services Office as an Administrative Assistant. I have worked in the Facilities Services Department for 4 ½ years. I graduated from Idaho State University in 2011 with a Bachelor’s Degree in Business Administration. After graduating, I worked part time for the Custodial Dept. cleaning warehouses for the summer. Shortly thereafter, I began full time work as a custodian at the Pharmacy Building for approximately one year. I have also been stationed at the Administration Building for approximately one year, and most recently, the Performing Arts Center for approximately two years.

I was born in Rigby, Idaho to a large family. I have seven sisters and two brothers. We lived on a farm, where we raised animals and grew our own food. This is where I gained my love of gardening. I have continued gardening throughout my life. I moved to Pocatello in 1976, and have lived here ever since. One of my favorite things about living in Idaho is the outdoors. I enjoy many outdoor activities such as camping, hiking, and water sports. My favorite place to hike and camp is in the Sawtooth National Forest, which is home to Alturas Lake. I also enjoy sewing, which I have done since I was young. I am able to sew clothing, do clothing alterations, and have designed children’s clothing. I love spending time with my family. I have three sons, three daughters, and four grandchildren. I look forward to continuing my work with the Facilities Services Department.
Don’t take it “Lightly”  
Written by Jennifer Parrott

Did you know that light duty extension cords are not permitted on state property? Light duty extension cords only have two prongs and are commonly brown, white or green in color. These extension cords wear easily and are prone to overheating posing a potential fire hazard. If you have a light duty extension cord, please dispose of it or turn it into the Environmental and Safety Manager. A light duty extension cord can be replaced by a heavy duty extension cord only if it is being used on a temporary basis. The easiest solution for replacing a light duty extension cord is to use a surge protector (power strip). When it comes to building safety, don’t take it lightly. Replace your light duty extension cords.

Ground’s New Loader aka Princess  
Written by Chris Wagner

In 2014, the University released a large sum of money to be distributed throughout departments campus-wide to be used for equipment, infrastructure improvements, and other projects. This “plus up, one-time” funding was published in the newspapers and celebrated throughout the community. Facilities was fortunate enough to receive a portion of these funds, some of which was earmarked for a new loader for the Grounds department.

We have been operating a 1984 loader that had been acquired from ITD. Our transportation department has been doing a great job of keeping it running, but it was in desperate need of replacement. We worked very hard for over a year to find a quality loader that would serve the University’s needs for many years to come. This search had its challenges. In the end, we were able to piggy back off a state contract for ITD and purchase a Caterpillar 938M, Tier IV final (clean emissions) loader at a great price.

The loader, affectionately named Princess, came with a 3.8 yd. bucket and a 12 ft. snow blade that are interchangeable with a press of a button. The loader has all the bells and whistles that make it safe, comfortable, and efficient to operate. This loader will provide increased productivity for all the tasks that it will be performing year round.

Thank you to all who helped with acquiring this piece of equipment!

Recycling is Awesome!  
Written by Cindy Russell

There have been some exciting things happening with the recycling program here at ISU. We received a grant from Coca Cola and Keeping American Beautiful for 50 new recycling bins. This was a great boost to our efforts to increase the amount of materials that are recycled across campus.

In addition, the Custodial department purchased about 100 more bins to standardize all the bins across campus. Now we have only two types of recycle bins to make recycling easier for everyone. One type is for bottles, cans, and plastics while the other type is for all paper products and small pieces of cardboard. This helps to minimize the confusion for those wanting to assist in the recycling effort.

Streamlining the recycle bins has paid off noticeably. In August of 2014 we recycled 16,780 lbs. of materials, and in August of 2015 we recycled 25,275 lbs. That is a 50% increase!

In the chart below, the 2015 information is current as of September 21st. The 2015 year is not over and we have already exceeded last year’s total of recyclable materials. We are really excited about our progress, and we will continue to increase the materials recycled at ISU. Thanks for your support with recycling!

<table>
<thead>
<tr>
<th>Year</th>
<th>Weight (tons)</th>
<th>Increase from previous year</th>
</tr>
</thead>
<tbody>
<tr>
<td>2013</td>
<td>82.98</td>
<td>-</td>
</tr>
<tr>
<td>2014</td>
<td>88.35</td>
<td>6.47%</td>
</tr>
<tr>
<td>2015</td>
<td>102.34</td>
<td>15.83%</td>
</tr>
</tbody>
</table>

Software Changes  
Written by Steve Fuger

Facilities Services made a shift to cloud-hosted work management programs in July. We have been using FMWorks and Archibus for many years. Due to security changes, we lost the ability to access local servers this past year. Along with a host of other needs, the new requirements pushed us to join the rest of the planet making the shift to the cloud. We have implemented web-based versions of FMWorks and Archibus. We were able to purchase fleet management and project management modules to complement the work order system we are familiar with. It may not sound like much, but we are moving from rocks-and-twigs to a light saber system almost overnight.

As sometimes happens with growth spurts, we are going through some growth pains. One of those pains is a headache settling into several people working directly with new software. Another is a steady stream of question to the vendor. Yet another is training being delayed until all modules are operational. Best yet, there are many features™ of the system being discovered.

Does the new software run slower than the old? You can’t sign into the server today? Server reset? It doesn’t print like the old one? You can’t save your changes? It won’t email? The screen resolution has to be just right? There are too many users online? Those are features™ and they won’t always be with us, so let’s enjoy them while we have them. Seriously, a great thank you to all who are making this major change happen!
Mugs of the Quarter

Vince Likes
Public Safety - 26 years
Hobbies: Antiques/Collectables
Favorite Animal: English Bulldog
Favorite TV Show: Seinfeld
Favorite Color: Red
Favorite TV Show: M*A*S*H
Favorite Food: Mexican

Ian Pitcher
M&O - 14 years
Favorite Color: Red
Favorite TV Show: Major Payne
Favorite Food: Steak

Tami Hollingsworth
Custodial - 7 years
Superhero: My Daughter, Angela Mae
Favorite Food: Lentils
Favorite TV Show: Ellen Degeneres

Dea Clark
Custodial - 2 years
Hobbies: Horses and Cooking
Favorite TV Show: Longmire
Favorite Color: Yellow

Ere Valdez
Idaho Falls - 2 years
Hobbies: Exercise
Favorite Vacation: Cancun
Favorite Food: Mole and Tamales

Steve Day
Transportation - 30 years
Hobbies: Camping with Family
Favorite TV Show: Major Payne
Favorite Food: Mexican

Odell Hatch
Grounds - 9 years
Favorite Author: Ray Bradbury
Favorite TV Show: Bing Bang Theory
Favorite Vacation: Yellowstone Park

Kris Bartschi
Public Safety - 10 years
Favorite Food: Spaghetti
Favorite TV Show: Third Watch
Favorite Vacation: New Mexico

Mike Johns
Custodial - 7 years
Favorite Vacation: Seattle
Favorite Movie: The Big Lebowski
Favorite Food: Fresh Bread

Activity Zone
How well do you know our campus? Do you know where the following photos were taken? Email the answers to wrigkimb@isu.edu or drop them off to Kim in the Facilities Building, #18. All Facilities employees who get all four images correct will be entered into a drawing to win a prize. The drawing will take place on Friday, October 30th, so get your answers in soon! Answers will be revealed on the Web Site after the drawing. (www.isu.edu/facilities/scoop.shtml)
World-Class Facilities Professionals
SERVING ISU TOGETHER

Department Updates

Transportation Services
Changes continue in Transportation. Aubree had the opportunity of a lifetime elsewhere and had to take it. Jeff has the helm. Two new student car washers have joined us. Our new off-road vehicles are being well used. The six-passenger trucks are in demand. We continue to wait patiently as new fleet management software comes on line.

Custodial
Fall is here, and the Custodial department is thankful for the break in weather! As we move into the fall season, we are reminded of safety dangers with spills, trips and falls. We said goodbye to Josh Peterson, and we welcomed two new team leads.

Grounds
Summer flew by like a flash! The feel of fall is in the air and the trees are starting to change color. Many projects were completed over the summer and we will be finishing up what we can until the ground freezes. Look for landscaping on MLK to be completed next spring.

Public Safety
For National Preparedness Month we had displays in Rendezvous and Pond SUB, and we participated in the City of Pocatello’s Preparedness Fair in September at the Museum of Clean with a display and the Mobile Command Center. Parking has successfully installed, programmed, and is now running 13 pay stations replacing the parking meters. We survived the beginning of school—which is the biggest accomplishment of all—thanks to all staff members for jumping in to help wherever needed.

Meridian
We have had a very busy start to the new school year. Chris Wagner and his team were at our facility for a week working on much-needed landscaping projects. In August, we hosted the State Board of Education Meeting in which we provided tours of our newly constructed Treasure Valley Anatomy and Physiology Lab and hosted an evening reception. Phase 2 of the Treasure Valley Anatomy and Physiology Lab is scheduled to begin in October, and is expected to be complete in eight months.

Maintenance & Operations
We have been working with Idaho Power to improve the power infrastructure to minimize interruptions. The Paint Team has been repainting corridors, rest rooms, and classrooms to improve the educational environment. M&O has been coordinating and assisting with DPW, PSR’s, and a multitude of Work Orders. HVAC and Steam Plant Teams are preparing for the cooler fall and winter weather. M&O appreciates the assistance and patience of everyone while we perform these repairs. We look forward to a great fall semester.

Environmental, Planning, & Engineering
We survived summer construction! Thanks to everyone, including facilities staff and student workers that have had a part in these recent accomplishments. Work completed this summer includes 35 PSR’s totaling $1,114,233, and 20 DPW projects totaling $5,284,952. Included in this were some larger projects like the steam tunnel repair at MLK and 9th street, Library carpet, and the Holt Arena restroom remodels.

Exemplary Service
We provide reliable and responsible service.

Team Unity
We are professionals serving professionals.

Ownership Mindset
We know, protect, and improve our facilities.

Communication
We minimize surprises through listening, understanding, and being understood.

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Do you have an article or idea that you would like to see in a future issue of the newsletter? Email it to wrigkimb@isu.edu.