

# **Jenna N. Raff, Au.D, CCC-A**

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Communication Sciences and Disorders  
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## **Education**

Au.D, Idaho State University, May 2022  
Major: Doctor of Audiology  
Capstone: Establishment of Tele-audiology in Rural Idaho  
B.S., California Baptist University, May 2018  
Major: Communication Disorders and Sciences  
A.A., Norco College, May 2016  
Major: Social and Behavioral Sciences

## **Licenses and Certifications**

- Idaho Audiology License, Bureau of Occupational Licenses. (2023 - Present)
- Certificate of Clinical Competence, American Speech Language Hearing Association (2022 - Present)
- Tinnitus Certified Provider - Excellence in Audiology (2023)
- Certified Dementia Practitioner - National Council of Certified Dementia Practitioners (2023)
- Basic Life Support Provider (CPR and AED) - American Heart Association (2023 - Present)

## **Professional Experience**

- Co-Clinic Director, Idaho State University (June 2025 - Present)
  - Plan and organize hearing screenings in the community.
  - Schedule hearing aid manufacturer and technology trainings for students and faculty.
  - Assist with audiology program orientation for students.
  - Graduate assistant and hearing aid repair technician coordinator.
- Clinical Assistant Professor, Idaho State University (January 2025 - Present)
  - Teach courses on implantable technologies, cochlear implants, and clinical processes.
  - Supervise students in the clinical setting.
  - Supervise hearing aid repair clinic, cochlear implant specialty clinic, and clinic organization.
- Clinical Audiologist, Idaho State University (January 2024 - Present)
  - Doctor of Audiology serving patients ages 6 months and older.
  - Perform cochlear implant evaluations, cochlear implant mapping, program bone anchored hearing aids, program osseointegrated devices, diagnostic audiologic testing, tinnitus evaluations, hearing aid selection, and hearing aid fittings.
- Clinical Supervisor, Idaho State University (August 2024 - Present)
  - Perform diagnostic evaluations and treatment for patients alongside students.
  - Supervise cochlear implant specialty clinic and hearing aid repair walk in clinic.
- Clinical Audiologist, Better Hearing and Audiology, LLC (April 2023 - March 2025)
  - Doctor of Audiology serving all ages.
  - Perform auditory brainstem response testing, diagnostic auditory testing, hearing aid selection and programming, tinnitus evaluations and management.
- Clinical Audiologist and Extern, Rocky Mountain ENT, (May 2021 - April 2023)
  - Demonstrated skills in diagnostic auditory testing, hearing aid programming,
  - cochlear implant mapping, bone anchored device programming, vestibular diagnostic

- evaluations, tinnitus evaluations and management, and aural rehabilitation.
- Administrator at Disability Services, Idaho State University (December 2019 - April 2021)
  - Scheduled appointments for students, acquired information from health care providers
  - assisted professors with student accommodations.
  - Training completed in creating websites and documents that are accessible for a variety of disabilities.
- Hearing Aid Repair Technician, Idaho State University (May 2019 - August 2020)
  - Led hearing aid repair clinic and supervised two graduate students.
  - Cleaned, repaired, and pre-programmed hearing aids and devices. Sanitized the clinic and clinical supplies.

## Teaching

### Idaho State University

- CSD 6644 - Implantable Devices, *Spring course* (2024 - ongoing)
- CSD 6643 - Aural Rehab and Cochlear Implants, *Fall course* (2025 - ongoing)
- CSD 4416/6673 - Audiology Methods and Applications, *Fall course*, co-taught (2025 - ongoing)
- CSD 6603 - Clinical Practicum in Audiology, *year round course* (2024 - ongoing)
- CSD 6603L - Clinical Practicum in Audiology Lab, *year round course* (2024 - ongoing)

## Professional Memberships

- American Speech Language Hearing Association (2022 - Present)
- American Academy of Audiology (2022 - 2025)
- American Tinnitus Association (2024 - Present)

## Presentations

- Cochlear “Ask the Experts Panel” CEU event - *A Continuum of Care: Supporting Cochlear Implant Candidates* (December 2025)
- EIRMC physician resident training on audiological services and tinnitus counseling (February 2024)
- Larson, J., Cheadle, N., & Holst, J. (2020). *Telepractice and Technology*, American Speech and Hearing Association Annual Conference, San Diego, CA (not presented, conference canceled due to COVID)

## Professional Development

- Thomas Balkany Institute for Cochlear Implant Training - Advanced Audiology Cochlear Implant Course (August 2025 - October 2025)
  - 10 weeks of online modules with reading of new research articles, pre-recorded lectures, forum posts, and live web classes with leaders in the field.
  - Hands-on Advanced Programming Practicum at MED-EL headquarters in Durham, NC. Practice with each manufacturer's programming software and troubleshoot difficult cases using advanced programming techniques
- Phonak Unlock a World of Possibilities - Product Launch (August 2024)
- Neuroscience Bootcamp and Brain Lab - Parker University (May 2024)
- Preventing Decline Summit - National Council of Certified Dementia Practitioners (March 2024)
- Audiology Neuroscience Summit on Tinnitus and Cognitive Processing Disorders - Harvard University (October 2023)
- Utah Regional Leadership Education in Neurodevelopmental and Related Disabilities (URLEND) Infant and Pediatric Audiology Enhanced Program (August 2020 - April 2021)
  - Engaged in training to better serve individuals with disabilities.

- Interdisciplinary clinical experiences with weekly meetings of graduate students and professionals in various medical fields.
- Completed a group systematic literature review project on outcomes of children with disabilities that are involved with Child Protective Services. Submitted for publishing in peer-reviewed journal, *Child Abuse and Neglect*.
- AmeriCorps - Idaho Healthcare for Children and Families (February 2020 - August 2020)
  - Community outreach and training experience in rural healthcare.
  - Addressed health and audiological needs of families in Idaho that are of low-income and underserved backgrounds.
- PhonakU 2020 (August 2020)
- Early Hearing Detection and Intervention - NCHAM Workshop - (February 2020 and February 2019)
- American Speech Language and Hearing Association Convention (November 2017)

### **Community Service**

- Hearing aid repair walk in clinic (Spring 2024 - Fall 2025)
- Fort Hall Head Start hearing screenings coordinator (Fall 2025)
- Aberdeen School District hearing screenings coordinator (Fall 2025)
- Bannock County Health Fair hearing screenings coordinator (Fall 2025)
- City of Pocatello Health Fair hearing screenings coordinator (Fall 2025)
- Student Academy of Audiology - Treasurer/Social Media Manager (September 2018 - April 2021)
  - Idaho Food Bank - Food preparation/community engagement (March 2020)
  - ISU Health Fair - Adult hearing screenings and marketing (March 2019 and March 2020)
  - City of Pocatello Health Fair- Adult hearing screenings (October 2018 and October 2019)
  - Fort Hall Headstart Hearing Screenings - Pediatric hearing screenings (October 2019)
  - Headstart Hearing Screenings - Pediatric hearing screenings (September 2018 and September 2019)
  - Healthy Bengals Wellness Fair - Marketing (September 2018 and September 2019)
  - Idaho Special Olympics Hearing Screenings - Adult and pediatric hearing screenings (June 2019)
  - Boo-tacular - Marketing and community engagement (October 2018)
- Inland Valley Hospice Resident Volunteer (July 2016 - April 2018)
  - Engaged in conversation, reading, and outdoor activities to help facilitate patient social interaction.
  - Completed observation reports after each visit, indicating possible changes shown by the individual receiving care.
- Global Health Engagement Disability Advocate and Education - China (May 2017 - June 2017)
  - Traveled with a team through China to bring awareness of autism and disabilities.
  - Demonstrated speech and occupational therapy methods to parents and educators.
  - Visited government facilities to advocate for individuals with special health care needs.

### **ISU Department Service**

- Audiology graduate student orientation, co-presenter (Fall 2025)
- Coordinate student and faculty trainings
  - Introduction to Phonak (Fall 2025)
  - Introduction to Oticon and Sound Processing (Fall 2025)
  - Introduction to Signia Technologies (Fall 2025)
- Communication Sciences and Disorders Clinical Faculty Promotion Committee (November 2025)

## Research

- Vaughn, S., Billings, C., Raff, J. *Investigating Spectro-Temporal Ripple Modulation Tests in Cochlear Implant Users* - in progress
- Thayer, M., Lau, A., Savage, E., Mason, K., Larson, J., Ferrer, M., Mitchell, G. (2021) *CPS involvement following abuse and neglect of children and youth with special healthcare needs: A systematic review of the outcomes* - Submitted to Journal of Child Abuse & Neglect (not accepted)
- Larson, J., Cheadle, N., & Holst, J. (2020) *Establishment of Tele-audiology in Rural Idaho*