Below is a general analysis of those indicators that resulted in a loss during 2020. A more detailed analysis of each core theme indicator can be found on either the disaggregated or peer data pages.

Overall, in FY2020, Core Theme 2 dipped by only one percentage point. Throughout 2020, most of the indicators remained the same from 2019, but those associated with Objective 2.2- Student Support Services saw a slight decline.

2.2.3 ISU’s Tutoring Program saw a 5% (600) decline in tutoring sessions. The reduction in tutoring sessions is caused by the COVID-19 pandemic that eliminated face-to-face tutoring sessions beginning in March 2020. While online tutoring was available, fewer students took advantage of the program.

2.2.4 There was only a 1% drop in first-time, full-time, degree-seeking students within 150% of the time. Since 2016, ISU has made retention a priority by including it in its strategic plan and creating multiple retention project charters to help first-year students succeed.

2.2.5 There was a 3% reduction in the number of undergraduate and graduate degrees awarded. As explained in 2.2.4, retention and student success through graduation is a priority.