

TIGER GUIDES

What is TIGER*i*?

This is the name of our university's enterprise resource planning (ERP) project. Over the next several years, our current web portals (Faculty/Staff Tools and MyISU) and legacy computing system (which you may know by the name of HP1), will be replaced by more powerful tools.

TIGER*i* will bring all ISU human resources/ payroll, finance, student, and financial aid information together into a secure, integrated, easy-access environment. The Banner suite of web-based software products will be the primary tool that we will use.

Our new web portal, BengalWeb, will provide a single point of access for university computer services and information about the university. When the TIGER*i* system is in full operation, we expect to experience significantly improved services. Some of the most important goals of the project are to provide greater access to information for faculty and staff, and to increase the efficiency of the university's operations.

This will mean big changes. And because you're the person others come to with questions, we want to give you the information you need to help them quickly. That is why we've invited you to become a TigerGuide.

As a TigerGuide, you will:

- **Get the news first.** Receive special training and communication that will help you to answer the general questions others in your area will have about the changes that are being made.
- **Learn how to use the new system and how to help others when they ask.** You'll be qualified to perform the functions in our new TIGER*i* system that those in your department will commonly be performing, and be able to help them when they have questions about basic tasks.
- **Direct difficult questions to the appropriate resources.** Know where to send people when they need training, or when they need to get additional assistance beyond that which you can provide.
- **Give us feedback.** Provide feedback to project staff members on the success of training efforts, problems being experienced, suggestions for improvement, etc.
- **Help spread the word.** Tell others about what's going on, so that they'll understand what is happening and why.



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Visit the TIGER*i* website: www.isu.edu/tigeri

TIGER*i* Timeline

		2008	2009	2010	2011
HR/Payroll System					
Implementation					
System Go-Live			1/09		
Finance System					
Implementation					
System Go-Live			7/09		
Student System					
Implementation					
Admissions Go-Live			9/09		
Registration Go-Live				3/10	
Degree Audit Go-Live					11/10-4/11
Financial Aid System					
Implementation					
System Go-Live				1/10	
BengalWeb Portal					
Implementation					
Portal Go-Live			10/08-4/09		

What's Coming First? Here are some of the highlights:

BengalWeb & Human Resources/Payroll System Go Live!

- As plans currently stand, between the fall of 2008 and the spring of 2009, all members of the ISU community will be able to begin using their new web portal. A sleek, user-friendly interface will provide quick access to information about all of the university's services. Our current Faculty/Staff Tools and MyISU will be available from within the portal, and later, as the various Banner systems go live, the old tools will be replaced and enhanced by Banner features.
- In January of 2009, Human Resources/Payroll will be going live in Banner. Online lookup of one's own payroll information will replace printed pay stubs, and there will be some changes in time entry practices. More information will be coming soon.

And in the Future . . .

Online hiring, requisitions, budgeting, recruitment and applicant tracking, e-proposal submission, travel and expense management, degree audit, and much more! It's going to be an exciting time. Stay posted for additional news, and check the TIGER*i* website for updates — www.isu.edu/tigeri.