



For easy access to all of ISU's major electronic resources: <http://bengalweb.isu.edu>

The screenshot shows the BengalWeb portal interface. At the top, there is a navigation bar with tabs for Home, Employees, Finance, Purchasing, F/S Tools, Academics, Library, Campus Life, and How Do I... The date August 3, 2009 is displayed on the right. The main content area is divided into several sections:
 

- My Calendar:** A calendar for August 2009 with the 3rd highlighted. Below it are sections for Events, Invitations, and Regional Centers (ISU - Meridian, ISU - Idaho Falls, ISU - Twin Falls).
- Campus Announcements:** A section stating 'There are no announcements'.
- Personal Announcements:** A section with a link to 'Customize BengalWeb to Suit the Way YOU Work!' and a 'Support Team Virtual Meeting'.
- Group Leader Activity Channel:** A table with columns for Group, Applications, Chat, and Last Visit. It lists 'TigerGuides Links(1)' and 'Tigeri Support Team'.
- Email Tools:** A section with links for Webmail, Barracuda Spam Firewall, and Mailman - Mailing List Administration.
- Search ISU Web Pages:** A search box with a 'Search ISU' button.
- ISU News Sources:** A list of news sources including Bengal Newspaper, ISU Headlines, KISU-FM 91.1, News & Notes Online, and Tigeri News.
- My Bookmarks:** A list of bookmarked sites including Google, ISU, JA-SIG Homepage, New York Times, and SunGard Higher Education Homepage.

**BengalWeb is ISU's new web portal. BengalWeb is personalized, and it's customizable.**

It provides single sign-on access to employee information, online time entry and approval, pay details, announcements, faculty/staff tools, Moodle, library, help resources, forms, and much more.

ISU is in the midst of an Enterprise Resource Planning (ERP) project — known as *Tigeri* — charged with updating and integrating the University's electronic resources. More changes are on the way. Check the *Tigeri* website for additional information: [www.isu.edu/tigeri](http://www.isu.edu/tigeri).

**Coming soon:**

Google Apps for ISU (migration to Gmail from in-house email system)	Oct, 09
BengalWeb for Students	Oct, 09
Financial Aid Status & Awards Online	Jan, 10
New Registration System — Automatic Waitlists, Prerequisite Check, Online Fee Payment; New Online Faculty/Advisor Tools	Mar, 10
New Grading & Advising Features	Fall, 10
Automatic Check for Completion of Degree Requirements (Degree Audit)	Future



And for assistance with all your information technology needs:

**IT Service Desk . . .** [help.isu.edu](http://help.isu.edu)

**282-4357(help)** or email [help@isu.edu](mailto:help@isu.edu)

**Phone support:** Call us for questions about software, hardware, or networking. We troubleshoot issues, provide assistance with BengalWeb, other *Tigeri* systems, software applications, email, computer account issues, and more. Other experts brought in as necessary, issues tracked until resolved.

**Desktop support:** Onsite troubleshooting of software, installation of software on office computers for a \$10/hour fee charged to department. New computer/printer setups have additional fees.